

Made for life

Locker O&M guide

Operations & maintenance

Lockin

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Support

This document provides general operation and maintenance guidance for Lockin locker systems, including typical care requirements and replacement support considerations.

For full details, refer to the O&M Manual documentation provided at installation handover.

For all replacement parts and support enquiries, contact Lockin.

sales@lockin.com.au
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lockin.com.au

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Locker construction

Lockin lockers are typically configured as modular systems with varying door heights and compartment layouts depending on project requirements.

Common configurations

Single-tier
full height hanging

Multi-tier
2–8 door configurations

Mixed-use
shelving, hanging, and seating combinations

Doors & body

Doors
Commercial laminate with ABS edging (Laminex / Polytec)
Steel with powder coat finish & perforated doors

Body:
E0 HMR particle board with ABS edging
Welded steel with powder coat finish

Lock systems

Mechanical

Digital

Hardwired / networked systems

Electronic locks may be configured in:
Private mode
(dedicated/assigned user)
Public mode
(shared - temporary use with user-set code)

Accessories (as specified)

Bench seating
(steel frame with timber/composite slats)

Shoe storage & integrated joinery

Handles

Numbering and graphics

Internal fittings
(shelves, rails, USB-C charging points)

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Care & maintenance

Maintenance frequency will vary depending on usage and environment.

Melamine & commercial laminate products

Lockers have moving parts, so fixings can loosen over time.

- Wipe surfaces as required with a soft cloth or duster.
- Use a mild, non-abrasive cleaner if required.
- Avoid solvents – they can damage the protective coating.
- Inspect and clean lockers periodically and check for any signs of wear or damage.
- If doors or locks are damaged, replace them immediately to maintain security.
- Replacement doors, locks, and keys are available upon request.
- Inspect all exposed fixings regularly and tighten them as needed to maintain safe operation.

Do not use
- use solvents or abrasive cleaners
- hose or pressure wash
- avoid prolonged moisture exposure

This guidance applies to standard locker constructions unless noted otherwise.
Product specifications may change over time for improvements, so always refer to the latest information.

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Care & maintenance

Maintenance frequency will vary depending on usage and environment.

Powder coated products

Lockers have moving parts, so fixings can loosen over time.

- Clean every 3–6 months (or more frequently in high-use environments)
- Remove loose dirt with a damp cloth or sponge.
- Use a soft-bristle brush (non-abrasive) with a diluted mild detergent (e.g., pH-neutral dishwashing liquid in warm water) to clean the surface.
- Rinse thoroughly with fresh water to remove all residues and allow to dry.

Do not

- use solvents (turpentine, white spirits, thinners, or aggressive chemicals) hose or pressure wash
- undertake excessive or aggressive scrubbing, especially on metallic finishes, to avoid damage.

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Care & maintenance

Maintenance frequency will vary depending on usage and environment.

Hinges

- Inspect hinges periodically for looseness or wear.
- Tighten fixings where required.
- Replace damaged hinges to maintain safe operation.

Tracks on units

- Clean the tracks every 6 months—or more often in dusty environments.
- Vacuum the tracks to remove dust and dirt buildup.
- Apply wax (beeswax or candle wax) along the track to help doors glide smoothly.
- Use a dry lubricant spray as an alternative for effortless movement.

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Locks & operation

Lock systems

Lockers may be fitted with mechanical or electronic locking systems depending on project specification. Refer to project documentation or specification for details.

Keys - lost or fail

For lost or damaged keys, contact Lockin or the lock manufacturer with the lock number (if available). Replacement keys can be supplied.

Lock management systems

Where lockers are connected to a management system, refer to the system provider's documentation for operation and administration.

Emergency override

Emergency access methods vary by lock type. Refer to the lock manufacturer's instructions or contact Lockin for assistance.

Lock or key seizing

To fix a stiff lock or key, apply graphite dust directly into the lock, then turn the key a few times. Alternative method: Dip the key into graphite dust, insert it into the lock, and turn it several times to distribute the lubricant. Never use oil-based lubricants.

Batteries

For battery-operated locks:
Replace batteries as required (typically 12–24 months depending on usage)
Use manufacturer-recommended battery types only

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Replacment

If components are damaged beyond repair, replacement parts are available.

Locker doors & body

Replacement parts are available for all standard locker components.

Locks & keys

Lock warranty and replacement keys are subject to the manufacturer's warranty. Contact Lockin or the relevant manufacturer for support.

Batteries

Replacement parts are available for all standard locker components.

Accessories

Replacement accessories are available. Contact Lockin for supply and compatibility.

Serviceability

Lockin locker systems are designed for long-term use, with replaceable components including doors, locks and accessories. This allows for ongoing maintenance, upgrades and lifecycle extension without full replacement.

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Installation & stability

Lockers are installed by Lockin or approved installers and are designed to be fixed in position for stability and structural integrity.

Dismantling or modification

Lockers should not be dismantled, relocated or modified without prior consultation, as this may affect alignment, structural integrity and safe operation.

Improper handling

Improper handling or modification may result in damage not covered under warranty.

Relocation

If relocation or modification is required, contact Lockin for guidance.

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Warranty

Quick summary

Lockin lockers

10-year warranty

Locks & accessories

Manufacturer warranty applies

Use & environmental considerations

- Do not overload shelves or doors beyond their intended use.
- Avoid installation in environments with excessive moisture, salt exposure or chemical exposure unless specifically designed for such conditions.
- Lockers are designed for typical personal storage use. Misuse, overloading or forced entry may result in damage not covered under warranty.

This summary is provided for convenience only and does not replace full warranty terms.
Refer to: https://www.lockin.com.au/terms-of-use

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Further infomation & manufacturer resources

For full details, refer to the O&M Manual documentation provided at installation handover.

Materials & components

- Laminex Care & Maintenance Guide
- Polytec Warranty & Care Information

Locks & components

- Lock specific manufacturer documentation
- Accessories & component specific manufacturer documentation

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